



Fellow Missourians:

Our state's workforce is second to none, a source of Show-Me State pride, and a solid asset for Missouri as we fight every day, for every job, to continue to move our economy forward.

Missouri's economy continued to turn the corner this past year, with employers creating new jobs as our state emerged from the national recession. To help ensure that our companies have the skilled workers they need as our economy continues to grow and because our workforce needs are crucial to our state's prosperity, I increased job training funding by 52 percent in 2011. This increase in funding will help enhance our state's strong skill development programs, such as those provided by Missouri's Career Center system administered by the Division of Workforce Development.

The professionals of Missouri's workforce system are to be commended for their efforts in serving job seekers and businesses every day across our state. I congratulate them on another successful year, and wish them well in their outstanding efforts toward transforming our economy for the coming decades.

Sincerely,

Jerémiah W. (Jay) Wixon

Governor





Fellow Missourians,

It gives me great pride to present our 2011 Annual Report for the Missouri Division of Workforce Development, documenting the accomplishments of a division of the Department of Economic Development which is critical to our top priority of creating new jobs and increasing capital investment in Missouri.

The strong rebound of Missouri's economy that began during 2010 has been highlighted by the state adding new jobs for the first time in three years. This positive momentum, fueled by more businesses choosing to invest in Missouri, has placed added importance of having a trained and highly skilled workforce. We are fortunate to have the exceptional efforts of the Division of Workforce Development and its partners leading our efforts in this area, connecting our outstanding Missouri workers with new careers and continuing to build their skills through bold, innovative career assistance services.

Under Governor Nixon's leadership, we work tirelessly to fight for every job, every day, in every region of our state. To continue to move our state economy forward, the work of our career-assistance professionals with DWD will be crucial. I proudly present their successes in assisting Missourians with building skills and obtaining career-supporting employment over the past year.

Sincerely,

David Kerr Director

Missouri Department of Economic Development

David D Kerr_





Dear Workforce System professionals,

I think we can agree this past year brought some of the toughest challenges any of us has faced in our careers serving those who seek greater lives. We were all heartbroken by the destruction from the Joplin tornado and other disasters—which hit close to home in many ways—but were then inspired by the integrity that it brought out in our state's citizens and our own workforce system.

Similarly, debilitating cuts in federal workforce funds confronted us with difficult choices, and taxed us to come up with joint solutions that minimized disruption of essential services. Yet during this same year, our Governor honored our system's professionals with a special proclamation and time after time showcased our programs as examples of government at its most helpful.

While Dickens' best of times/worst of times quote is a bit worn, it does certainly seem to capture 2011 for Missouri and its workforce system.

Please allow me to thank you for your unwavering diligence that epitomized Missourians' tenacity and pioneer spirit in this momentous year. Your efforts inspire us all and will always be remembered with great pride.

Sincerely,

Director.

Division of Workforce Development





ANNUAL REPORT



In this report we chronicle the Missouri workforce system's extraordinary restorative actions after devastating natural disasters, while radically enhancing services that advance our state's workforce.

The Missouri Division of Workforce Development (DWD)—in partnership with Local Workforce Investment Boards (LWIBs)—provides a robust menu of vital reemployment services, including:

- access to skill-building training, national certification and career connections for job seekers,
- targeted programs for veterans, youth and the unemployed, and
- cost-saving human resources assistance and financial incentives for businesses.

These services are provided through a statewide network of Missouri Career Centers and —coming soon— Jobs.mo.gov— an innovative new approach to making online workforce services more holistic and consumer-focused for job seekers and employers. In partnership with the Department of

Economic Development (DED) and local education agencies, DWD also provides state-funded Industry Training Programs that provide funding to assist eligible companies in training their workers for the purpose of creating or retaining jobs in Missouri.

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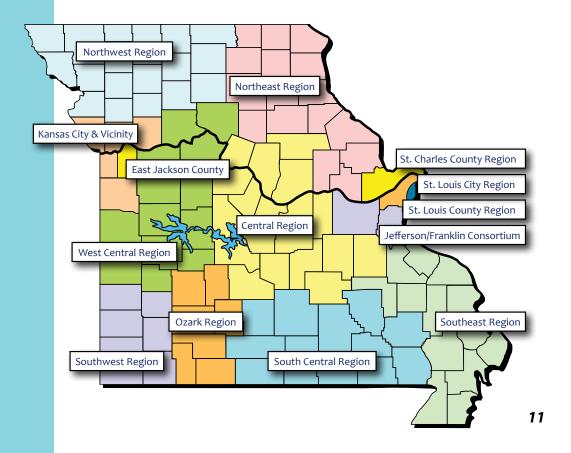
The Missouri Workforce Investment Board (MoWIB) sets workforce policy for Missouri's local workforce areas and strengthens ties among state workforce, education and economic-development agencies. MoWIB advises Missouri's workforce partners in implementing innovative strategies to ensure a prepared workforce for the new economy. Formerly the Missouri Training and Employment Council, MoWIB is currently a 34-member board, a majority of which represents high-level management representatives from Missouri's most progressive and successful companies. The Board meets quarterly and engages the Directors and Commissioners of six state agencies to meet the objective of strengthening Missouri's workforce system.



MoWIB Executive Director Nia Ray



MoWIB provides updates from the workforce system's partner agencies in the 'MoWIB in the Know' newsletter, published each quarter.



Missouri is subdivided into 14 local workforce regions, each governed by a Local Workforce Investment Board. The LWIBs provide policy guidance and leadership to develop their regions' workforce programs. These services are funded primarily through two federal job training programs—the Workforce Investment Act (WIA) and Wagner-Peyser Act. In addition, industry training programs for businesses to train workers are funded through state general revenue dollars.

Missouri Division of Workforce Development

Department of Economic Development

421 E. Dunklin St. Jefferson City, MO 65102 www.MissouriCareerSource.com



Relay Missouri Service Missouri TTY Users 711 or 1-800-735-2966

Equal Opportunity Employer Program Auxiliary aids and services are available on request to individuals with disabilities.